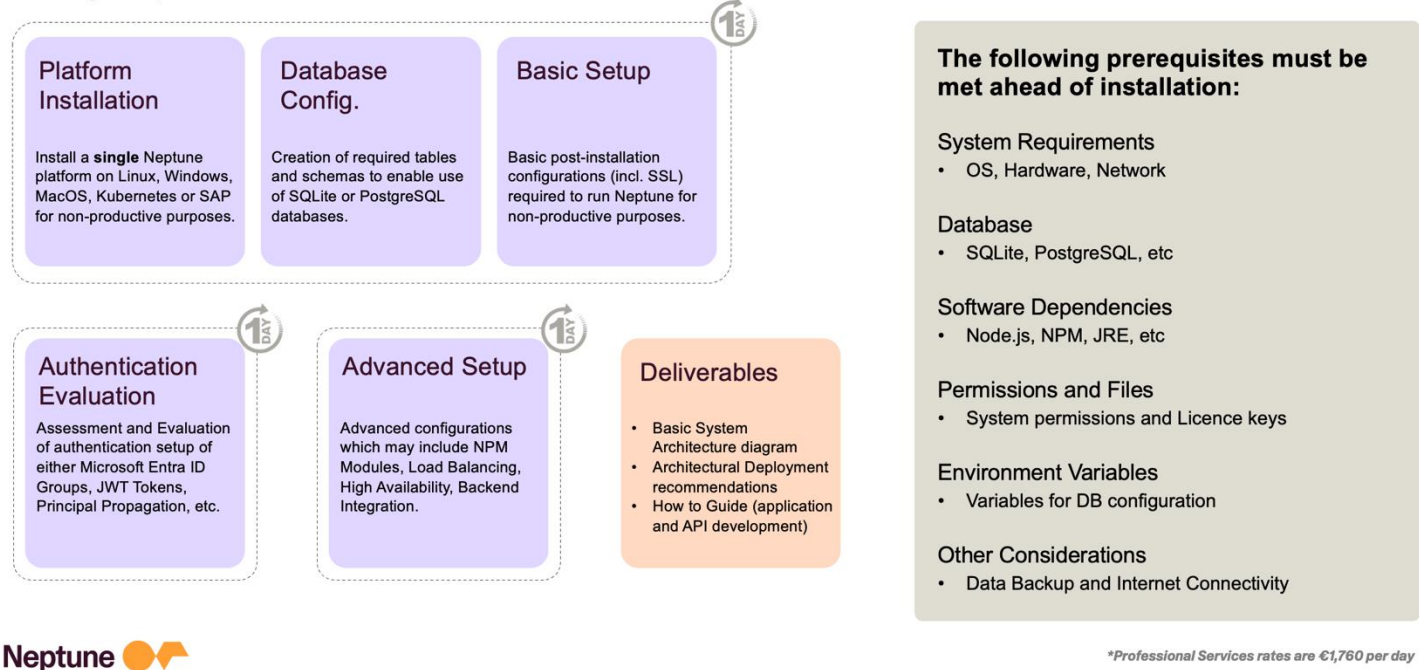


# Professional Services

# Professional Service Offerings

## Infrastructure Quick Start Setup

for a Single Neptune Platform

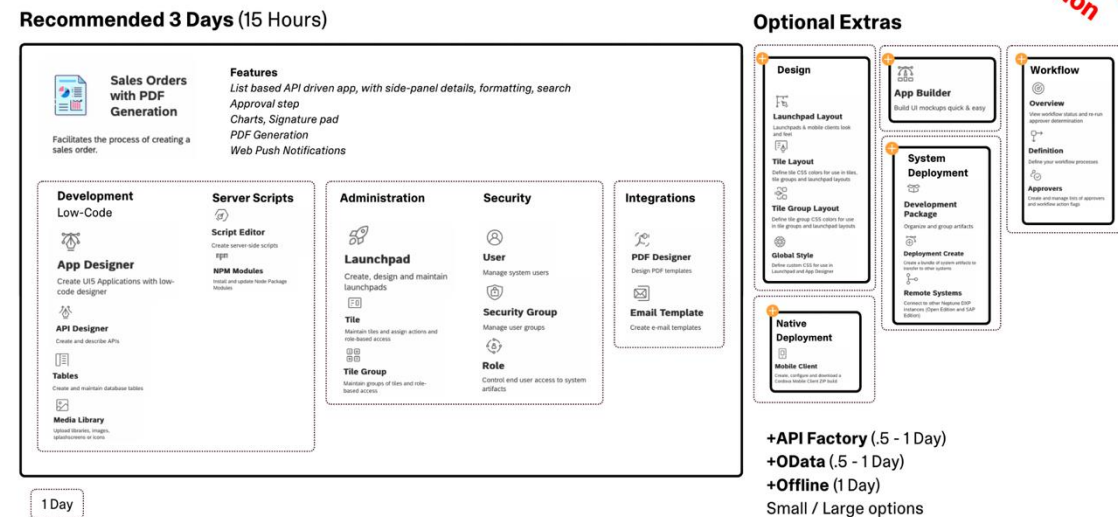


Neptune

## 3-Day Training Course

Additional days are required for Optional Extras

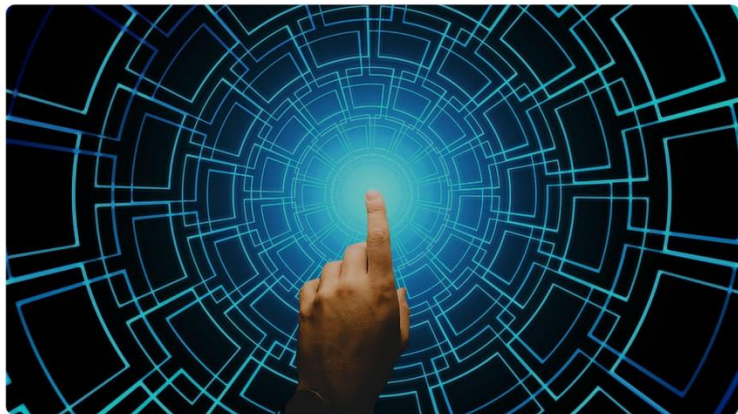
Delivery Cost:



Neptune

Neptune

## Platform Upgrade Readiness Assessment



Neptune

### Readiness Assessment

A 3-day readiness assessment to determine the level of effort required to upgrade the customers already installed Neptune Platform. This is relevant for both SAP Edition and Open Edition.

The readiness check is a paid for service if you upgrading by more than 1 version. **Assessments will be priced at ~£2,500 (€3,000)**

### Service Components

Detailed Assessment covering the following topics:

- # of Apps and API's
- Custom Logic
- Authentication Methods
- Gaps between Current and Target DXP to support testing requirements.
- Deprecated features / tooling
- Mobile Build Service / Clients
- System Health Check
- Infrastructure OS and VM check
- In-Flight Neptune projects
- Landscape tiers & complexity

### Deliverable

A multi-slide pack highlighting the technical steps, requirements, risks and considerations needed to ensure a successful Neptune DXP upgrade.

Neptune will provide key thought leadership related to your technical upgrade aligned to your Enterprise Roadmap (incl. SAP BTP and S/4 HANA)

## Blended Delivery Model

Delivery with Partners

A blended delivery model will enable Neptune to deliver full delivery services together with our strategic partners. This would result in delivery rigor and a blended rate for our customers, providing a high-level of delivery security while providing a more affordable delivery service.

It is important to note that while the partner brings the rigor to the team, our involvement is critical to ensure the success of the customer and optimal use of our platform.

### Typical Responsibilities

- Project Management, UI/UX Design, Testing, Product Owner, Business Analyst, Development
- Neptune DXP SME, Application Development, Platform Integration, Technical Architecture, Solution Architecture



### Pilot Delivery Partners



## SAP+ Innovation Enablement Service

### Description

Extend the usage of your existing Neptune SAP Edition to full Neptune DXP, providing a cohesive platform for SAP and non-SAP integration through an enterprise-ready hybrid solution platform architecture. Neptune DXP is certified on SAP Rise, SAP S/4 HANA and SAP BTP; delivering a true Innovation platform across your entire enterprise.

### Service Components

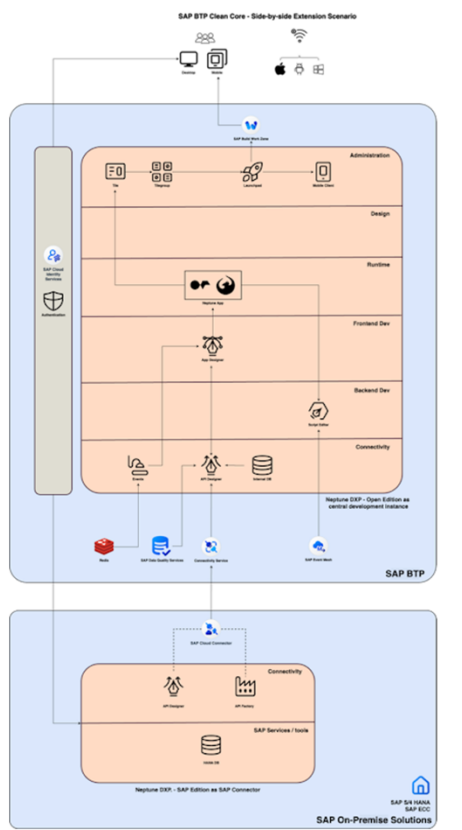
- Discovery and Assessment**
  - From As Is to To Be
- Architecture Design**
  - SAP technology supported platform for S/4 and SAP BTP
  - Delivery roadmap
- Deployment and App Development**
  - Enterprise-wide support for mobile, web and offline apps
  - Integration and app delivery into a single launchpad
- Customer Enablement**
  - Application CoE recommendations

### Proposed Deliverables

- Assessment Report**
  - Current SAP estate and planned roadmap analysis with DXP
  - Strategic deployment plan
  - DXP and CoE recommendations
- Architecture Blueprint**
  - Architectural diagrams
  - API and integration workflows for SAP and non-SAP systems
- Application Deployment Roadmap**
  - Application delivery timelines
- Applications**
  - Delivered applications as per requirements documents
  - Integration with both SAP and non-SAP systems

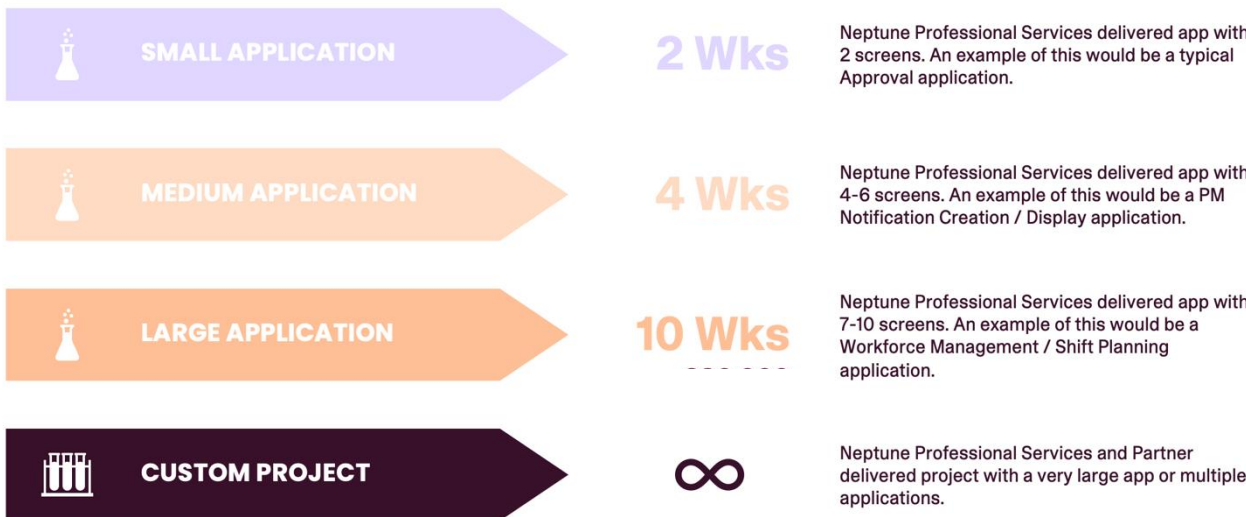
### Value Proposition

- Reduce risk by extending the use of your SAP investments while embracing and integrating with non-SAP systems
- Reduce risk and costs by implementing a scalable hybrid architecture that supports on-premise and cloud ecosystems
- Increase opportunity for revenue growth and differentiation by accelerating innovation
- Embrace a clean core methodology with Neptune DXP and bring all your applications together on a single enterprise launchpad



## Professional Services.

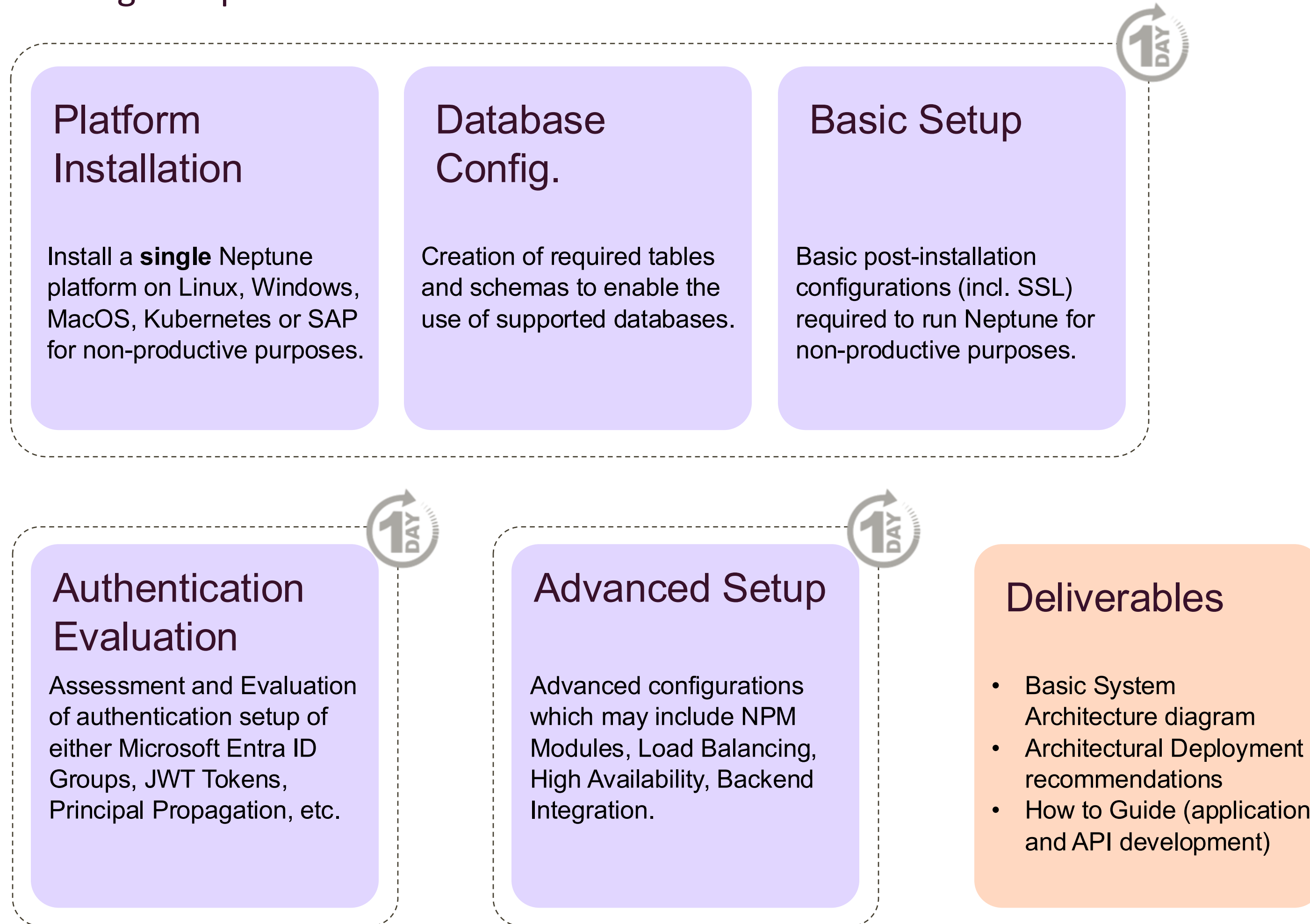
Application Delivery Packages.



Neptune

# Infrastructure Quick Start Setup

for a Single Neptune Platform



## The following prerequisites must be met ahead of installation:

### System Requirements

- OS, Hardware, Network

### Database

- HANA, MS SQL Server, etc

### Software Dependencies

- Node.js, NPM, JRE, etc

### Permissions and Files

- System permissions and Licence keys

### Environment Variables

- Variables for DB configuration

### Other Considerations

- Data Backup and Internet Connectivity

# Platform Upgrade Readiness Assessment



## Readiness Assessment

A 3-day readiness assessment to determine the level of effort required to upgrade the customers already installed Neptune Platform. This is relevant for both SAP Edition and Open Edition.

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# SAP+ Innovation Enablement Service

## Description

Extend the usage of your existing Neptune SAP Edition to full Neptune DXP, providing a cohesive platform for SAP and non-SAP integration through an enterprise-ready hybrid solution platform architecture. Neptune DXP is certified on SAP Rise, SAP S/4 HANA and SAP BTP; delivering a true innovation platform across your entire enterprise.

## Service Components

### Discovery and Assessment

- From As-Is to To-Be (supported by Design Thinking, where relevant)

### Architecture Design

- SAP technology supported platform for S/4 and SAP BTP
- Delivery roadmap

### Deployment and App Development

- Enterprise-wide support for mobile, web and offline apps
- Integration and app delivery into a single launchpad

### Customer Enablement

- Application CoE recommendations

## Proposed Deliverables

### Assessment Report

- Current SAP estate and planned roadmap analysis with DXP
- Strategic deployment plan
- DXP and CoE recommendations

### Architecture Blueprint

- Architectural diagrams
- API and integration workflows for SAP and non-SAP systems

### Application Deployment Roadmap

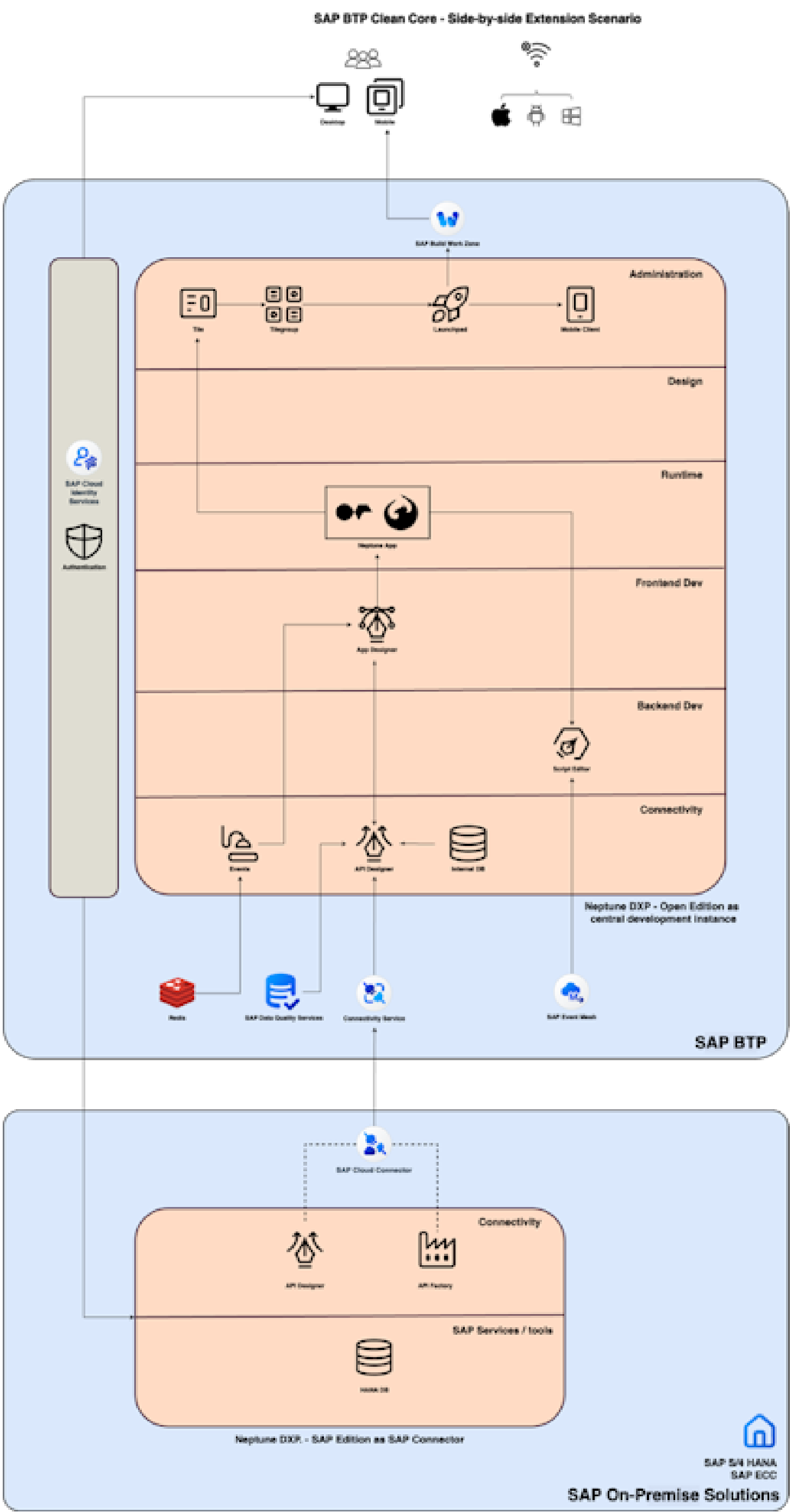
- Application delivery timelines

### Applications

- Delivered applications as per requirements documents
- Integration with both SAP and non-SAP systems


## Value Proposition

- Reduce risk by extending the use of your SAP investments while embracing and integrating with non-SAP systems
- Reduce risk and costs by implementing a scalable hybrid architecture that supports on-premise and cloud ecosystems
- Increase opportunity for revenue growth and differentiation by accelerating innovation
- Embrace a clean core methodology with Neptune DXP and bring all your applications together on a single enterprise launchpad



# Professional Services.


Application Delivery Packages.



**SMALL APPLICATION**

2 Wks

Neptune Professional Services delivered app with 2 screens. An example of this would be a typical Approval application.



**MEDIUM APPLICATION**

4 Wks

Neptune Professional Services delivered app with 4-6 screens. An example of this would be a PM Notification Creation / Display application.



**LARGE APPLICATION**

10 Wks

Neptune Professional Services delivered app with 7-10 screens. An example of this would be a Workforce Management / Shift Planning application.



**CUSTOM PROJECT**

∞

Neptune Professional Services and Partner delivered project with a very large app or multiple applications.

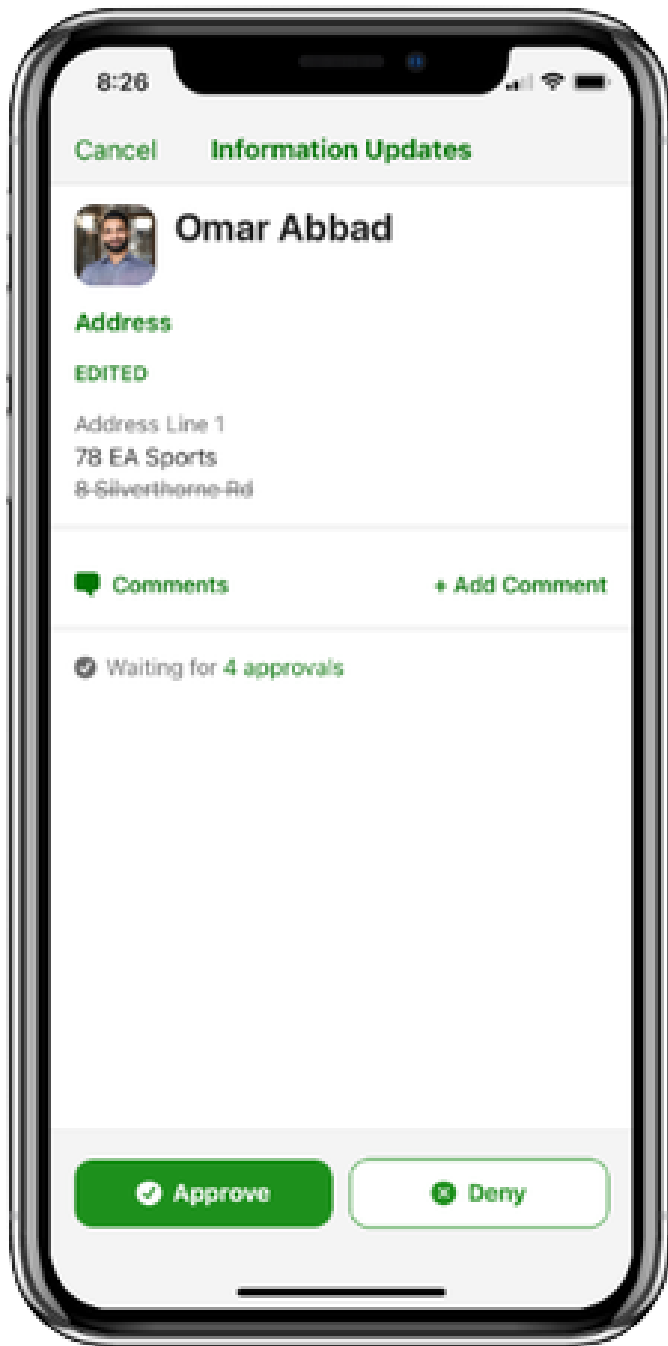
# Professional Services.

Application Delivery Packages.



SMALL APPLICATION

2 Wks



## Prerequisites

The delivery of packaged services will require the following prerequisites, to be successful.

- Customer defined Product Owner
- Functional Spec (incl. User Stories)
- Technical Spec
- Access to the Customer’s development environment

## Application Development Parameters

### API

- 2 API (3 GET’s and 1 POST)

### Screens

- 2 Screens

### Total Number of Fields within the API or Screens

- Less than 15 unique fields, in total on either the API or across the Screens

### Total Lines of Custom Code (Logic / Server Script)

- Less than 150 lines

### Screen Flow Logic

- N/A

### Online / Offline Capability


- Both

### Mobile Build Service / PWA (incl. # of target platforms)

- Either PWA or 1 mobile platform

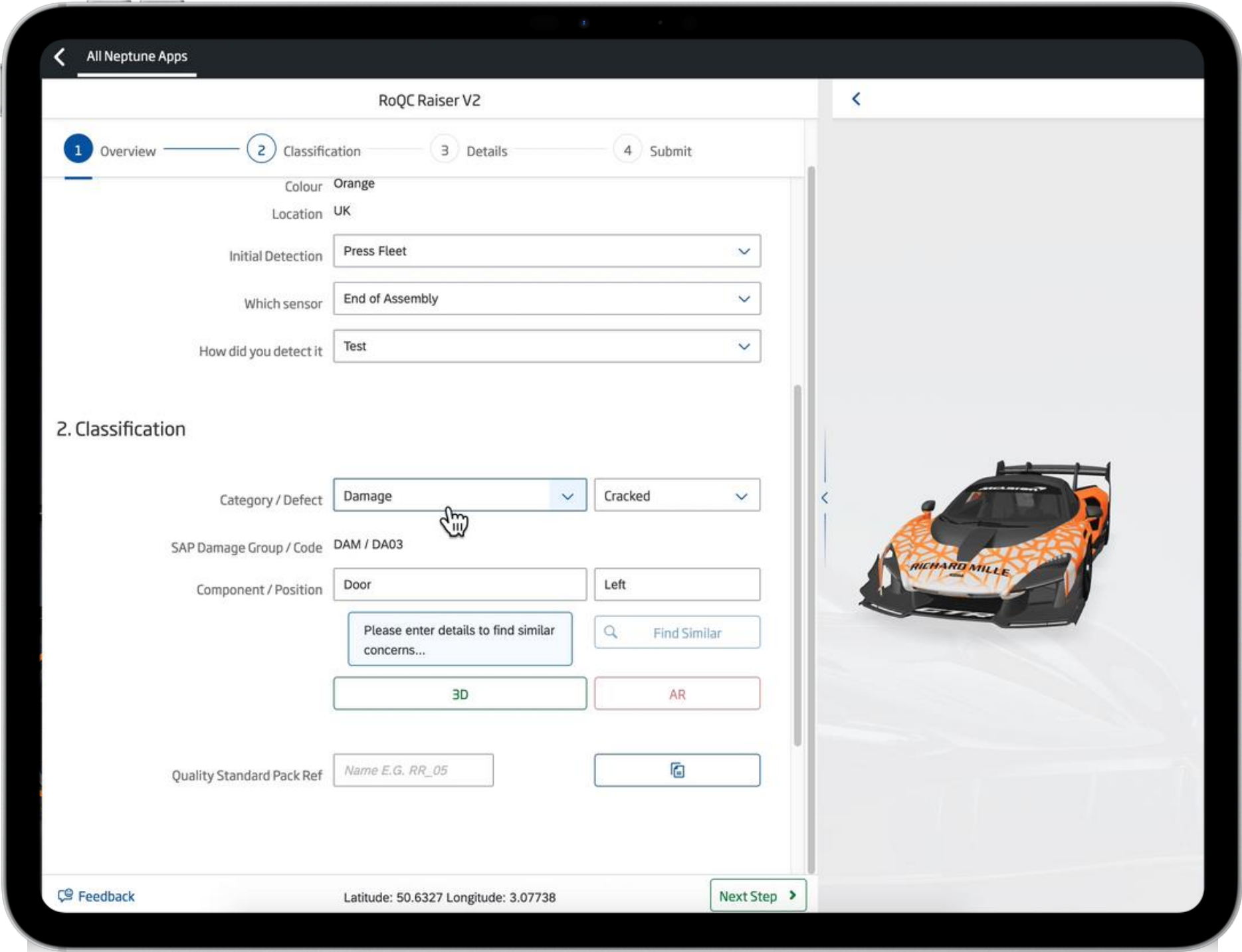
# Professional Services.

Application Delivery Packages.



MEDIUM APPLICATION

4 Wks



## Application Development Parameters

### API

- 3 API (5 GET's and 3 POST's)

### Screens

- 4-6 Screens

### Total Number of Fields within the API or Screens

- Less than 30 unique fields, in total on either the API or across the Screens

### Total Lines of Custom Code (Logic / Server Script)

- Less than 450 lines

### Screen Flow Logic

- Simple screen to screen navigation

### Online / Offline Capability

- Both

### Mobile Build Service / PWA (incl. # of target platforms)

- Either PWA or 2 mobile platforms

### Branding

- Simple Branding

### Special Features

- 1 Special Feature (barcode scanning, signature, image capture, etc)

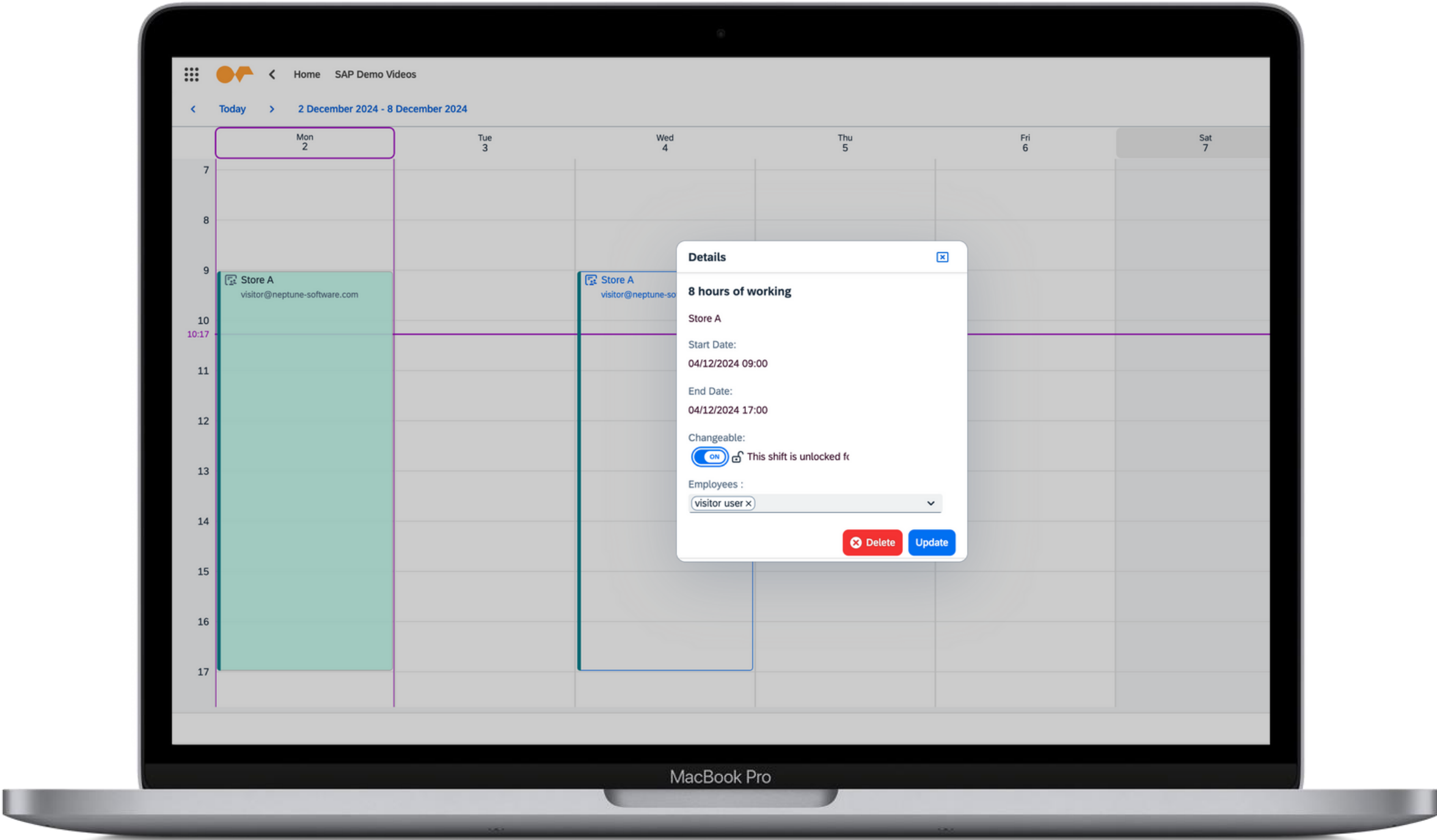
# Professional Services.

Application Delivery Packages.



LARGE APPLICATION

10 Wks



## Application Development Parameters

### API

- 6 API (10 GET's and 5 POST's)

### Screens

- 7-10 Screens

### Total Number of Fields within the API or Screens

- Less than 30 unique fields, in total on either the API or across the Screens

### Total Lines of Custom Code (Logic / Server Script)

- Less than 1,000 lines

### Screen Flow Logic

- Advanced, with workflows and decision points

### Online / Offline Capability

- Both

### Mobile Build Service / PWA (incl. # of target platforms)

- PWA and 3 mobile platforms

### Branding

- Enhanced Branding


### Special Features

- 2+ Special Feature (barcode scanning, signature, image capture, etc)

# 3-Day Training Course

Additional days are required for Optional Extras


## Recommended 3 Days (15 Hours)



**Sales Orders with PDF Generation**  
Facilitates the process of creating a sales order.

**Features**  
*List based API driven app, with side-panel details, formatting, search*  
*Approval step*  
*Charts, Signature pad*  
*PDF Generation*  
*Web Push Notifications*


**Development**  
Low-Code




**App Designer**  
Create UI5 Applications with low-code designer



**API Designer**  
Create and describe APIs




**Tables**  
Create and maintain database tables




**Media Library**  
Upload libraries, images, splashscreens or icons

**Server Scripts**




**Script Editor**  
Create server-side scripts




**NPM Modules**  
Install and update Node Package Modules


**Administration**



**Launchpad**  
Create, design and maintain launchpads




**Tile**  
Maintain tiles and assign actions and role-based access




**Tile Group**  
Maintain groups of tiles and role-based access


**Security**



**User**  
Manage system users




**Security Group**  
Manage user groups



**Role**  
Control end user access to system artifacts

**Integrations**




**PDF Designer**  
Design PDF templates




**Email Template**  
Create e-mail templates

1 Day


## Optional Extras




**Design**




**Launchpad Layout**  
Launchpads & mobile clients look and feel




**Tile Layout**  
Define tile CSS colors for use in tiles, tile groups and launchpad layouts




**Tile Group Layout**  
Define tile group CSS colors for use in tile groups and launchpad layouts




**Global Style**  
Define custom CSS for use in Launchpad and App Designer




**App Builder**  
Build UI mockups quick & easy




**System Deployment**




**Development Package**  
Organize and group artifacts




**Deployment Create**  
Create a bundle of system artifacts to transfer to other systems




**Remote Systems**  
Connect to other Neptune DXP instances (Open Edition and SAP Edition)




**Workflow**




**Overview**  
View workflow status and re-run approver determination




**Definition**  
Define your workflow processes



**Approvers**  
Create and manage lists of approvers and workflow action flags




**Native Deployment**



**Mobile Client**  
Create, configure and download a Cordova Mobile Client ZIP build

**+API Factory** (.5 - 1 Day)  
**+OData** (.5 - 1 Day)  
**+Offline** (1 Day)  
Small / Large options

Neptune 

# Blended Delivery Model

## Delivery with Partners

A blended delivery model will enable Neptune to deliver full delivery services together with our strategic partners. This would result in delivery rigor and a blended rate for our customers, providing a high-level of delivery security while providing a more affordable delivery service.

It is important to note that while the partner brings the rigor to the team, our involvement is critical to ensure the success of the customer and optimal use of our platform.

### Typical Responsibilities



Project Management, UI/UX Design, Testing, Product Owner, Business Analyst, Development



Neptune DXP SME , Application Development, Platform Integration, Technical Architecture, Solution Architecture

## Pilot Delivery Partners



Open Edition

\*JVP Available



SAP Edition  
AI Repository

\*JVP Available



# Blended Delivery Model

## Blended Rates

A **Blended Delivery Model** will result in the ability to present **Blended Rates** across the program.

Blended Rates do not mean that our rates decrease but rather, that they are seen by the customer as a more favorable FTE rate.

**For example:**

A Neptune consultant charging an hourly rate of £220 combined with a Partner Consultant charging an hourly rate of £80, will result in a blended hourly rate of £150 per FTE

This blended rate will be defined per delivery team based on the team size, structure and the partner with which we will be delivering the project / program.

## Pilot Delivery Partners



Open Edition

\*JVP Available



SAP Edition  
AI Repository

\*JVP Available



**Thank You**